

Pastoral Care Outreach Guidelines

The Legacy

SENIOR COMMUNITIES

1. While Rabbi Cohen strives to serve the needs of our residents, please note that The Legacy does not have an on-call process. As a result, he may not always be immediately available for urgent-care visits after hours. If possible, Rabbi Cohen will take calls and make arrangements to reach out to you within the next day.

2. In the case of after-hours, pastoral emergencies, Rabbi Holly Cohn, the Chaplain for The Legacy at Home Hospice, is available alongside Rabbi Cohen. If Rabbi Cohen is unavailable, he can refer you to Rabbi Cohn to check her availability. However, please be aware that neither Rabbi Cohen nor Rabbi Cohn are on call and may not be able to respond to every matter that arises after hours. In such cases, we encourage you to consider the following alternatives:

Rabbi Michael Teyva Cohen

469.497.3807
mcohen@thelegacysc.org

Rabbi Holly Cohn

432.553.5913
hcohn@thelegacyathome.org

3. Neither Rabbi Cohen nor Rabbi Cohn are on call at all times. In case they are unavailable, consider contacting the rabbi, minister, or priest from your own congregation or the retired clergy members associated with The Legacy, including:

Cantor Don Croll

214.289.5838
doncroll@sbcglobal.net

Rabbi Howard Wolk

469.206.1681
rabbiwolk@jfsdallas.org

4. In the unfortunate event of a funeral, Rabbi Cohen wishes to be able to accommodate everyone's needs. However, it is important to consult with him before scheduling a funeral. Please note that Rabbi Cohen cannot guarantee his availability if the funeral has already been scheduled without prior discussion. Our community is fortunate to have connections with the aforementioned clergy members who can often provide assistance in such situations. The family should be prepared to offer an honorarium to any of them or to Rabbi Cohen for their sacred work in assisting with a funeral. If you choose to offer an honorarium to Rabbi Cohen, it will be passed on to The Legacy Senior Communities Fund for Jewish Life.

5. Rest assured that Rabbi Cohen is always eager to offer ongoing support to anyone in need. At The Legacy Senior Communities, we prioritize the well-being of our residents by providing exceptional Rabbinic and Pastoral Care, and we're committed to supporting you during times of celebration, healing, loss, and spiritual contemplation.

Feel free to reach out to Rabbi Cohen at 972.468.6299 during regular hours for any non-emergency needs, and consider the alternatives mentioned above for urgent or after-hours situations.